

# Accessories



As an established company with a large amount of time and expertise in our industry, we recognize the fact that our clients like to be reassured in knowing that we can offer service, support and accessories on an on-going basis.

We pride ourselves on our relationships we retain with our clients and the level of service we provide. Below is a list of Accessories and extras we are able to easily provide. If there is something you need in particular, please do contact us and we will do everything we can to help source what you require.

## Accessories and Extras

All parts for our Giant Umbrellas:

- > Winding Handles
- > Fuses
- > Heater Elements for Zeus and Star Progetti heaters
- > Replacement membranes and covers for Awnings and Umbrellas
- > Servicing on all installations



# Support, Maintenance and Design



Shades built up an excellent client base over a number of years and if there is one thing they all have in common – it is that they all expect to receive our support from design through to completion.

We offer replacement parts for all of our products and provide National coverage for support. At Shades we don't only sell the product but continue to offer a service and build relationships with our customers, offering ongoing commitment for the future.

Whether you are a small pub, private home or in need of a national contract, Shades can offer service levels second to none to help provide our customers with everything they need regardless of the size of job. This could be a lost set of keys for our ashbins or a complete refurbishment of a damaged umbrella. We continuously strive to offer the best solution for our customers.